

La Kesha Dillard, RN, MBA MPM MS CLNC

Certified Legal Nurse Consultant | Expert Witness | CEO, MRS.1RNCONSULTING, LLC

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Professional Summary

Dynamic and detail-oriented **Certified Legal Nurse Consultant and Expert Witness** with over 15 years of progressive nursing experience spanning emergency care, long-term care, and clinical leadership. Adept at **bridging the gap between healthcare and law**, providing attorneys with accurate, timely, and comprehensive medical record reviews, expert witness coordination, and litigation support.

Brings advanced training with a **Master of Business Administration, Master of Science in Nursing, and Master of Project Management**, ensuring strong expertise in **case management, litigation project planning, and healthcare operations oversight**. Proven record of improving case resolution efficiency, developing streamlined protocols, and strengthening legal arguments with precise medical expertise.

Core Competencies

- Medical Record Review & Analysis
- Case Management & Legal Documentation
- Expert Witness Coordination
- Medical-Legal Research & Report Writing
- Litigation Project Management
- Clinical Nursing Leadership
- Workflow & Protocol Development

- Team Training & Development
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Professional Experience

Senior Legal Nurse Consultant & CEO

MRS.1RNCONSULTING, LLC | Buffalo, NY | 07/2021 – Present

- Lead a team of 10 consultants, achieving an **80% increase in case resolution efficiency** through structured medical case analysis.
 - Designed and implemented a **comprehensive training program** for new legal nurse consultants, strengthening service quality and consistency.
 - Review and summarize **400+ medical records annually**, delivering critical insights for case strategy and legal argumentation.
 - Built a network of medical experts, **expanding attorney access to credible witnesses by 35%**.
 - Established litigation support protocols, reducing document retrieval time by 15%.
 - Introduced a digital records system, improving accuracy and accessibility while cutting handling costs by 10%.
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Clinical Nurse Supervisor

Medical Staffing Network | 01/2018 – Present

- Oversaw operations for 30 nurses, achieving a **98% patient satisfaction rate**.
 - Streamlined emergency response procedures, cutting response time by 25%.
 - Managed departmental budget, lowering costs by 12% without compromising care.
 - Developed a patient education program that reduced readmission rates by 18% in two years.
 - Supported legal case preparation by serving as a **subject matter expert** in medical assessments.
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Registered Nurse – Emergency Department

ECMC (via Favorite Health Care Staffing) | 11/2018 – 06/2023

- Delivered emergency care to **20+ patients daily**, ensuring timely and accurate triage.
 - Contributed to EHR system integration, improving data reliability.
 - Trained 15 new nurses in hospital protocols and patient safety.
 - Enhanced patient safety, reducing medication errors by 10%.
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Clinical Nurse Supervisor

Beechwood Continuing Care | 09/2012 – 01/2018

- Directed daily operations in long-term care.
 - Led wound care and pressure ulcer staging programs.
 - Managed staff scheduling, budgeting, and education.
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Additional Nursing & Care Experience

- **LPN, Bakery Victory Services (2007–2012)**: Provided direct patient care, wound treatment, and medication management.
 - **Residential Habilitation Aide, Aspire of WNY (2000–2012)**: Delivered personal care and medication support for adults with disabilities.
 - **CNA, Brothers of Mercy Nursing Home (1988–2000)**: Managed care for 12 residents per shift; team leader and activity planner.
 - **HHA, High Street Home Health Services (1994–2000)**: In-home personal and medical care support.
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Education

- **Master of Project Management**, DeVry University, 2025
 - **MBA – Master of Business Administration**, DeVry University, 2023
 - **MS – Nursing**, Chamberlain University, 2019
 - **BSN – Nursing**, Daemen College, 2016
 - **AAS – Nursing (LPN/RN)**, Trocaire College, 2011
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Certifications & Licenses

- Certified Legal Nurse Consultant – Vicky Milazzo Institute, 2021
 - RN License – New York (#639639), Pennsylvania (#734554)
 - LPN License – New York (#290210-1)
 - CPR/AED & First Aid (Adult/Child/Infant), valid through 12/2023
 - NPI #1427827294 | EIN #88-0539322
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Professional Affiliations

- **National Alliance of Certified Legal Nurse Consultants**, Member since 2021