

Superior Legal Nurse Consulting, PLLC
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SUPERIOR

— LEGAL NURSE CONSULTING —

Letitia “Tish” Baggett

BS, BSN, RN, CCM, CLNC, LCP-C

EDUCATION

Baylor University Louise Herrington School of Nursing, Dallas, Texas

May 2008, Bachelor of Science in Nursing

Baylor University, Waco, Texas

December 2005, Bachelor of Science in Biology, Minor: Chemistry

LICENSURE/CERTIFICATIONS

FIG Life Care Planner-Certified (2025)

Pediatric Advanced Life Support (2023)

Certified Legal Nurse Consultant (2023)

Certified Case Manager (2022), #4256200

Texas Compact RN Licensure (2008), #755684

California RN Licensure (2022), #95282505

Connecticut RN Licensure (2023), #207631

Hawaii RN Licensure (2023), #114665

Illinois RN Licensure (2023), #041556791

**Massachusetts RN Licensure (2024),
#RN10007771**

Michigan RN Licensure (2023), #4704410343

Nevada RN Licensure (2023), #865170

New York RN Licensure (2023), #889720

Oregon RN Licensure (2023), #10007815

Basic Life Support (2023)

Advanced Cardiac Life Support (2023)

PROFESSIONAL EXPERIENCE

May 2024- Present

Witherite Law Group, Dallas, Texas

Legal Nurse- Prelitigation

Assigned to two catastrophic case management teams and one non-catastrophic case management team to assist with client needs. Contact clients who have signed with the firm to begin building their case by completing an initial medical assessment followed by updated medical assessments every 2-4 weeks and as needed to determine possible treatment and pain management needs, assist with locating providers, and send referrals for medical treatment. Assist in implementing clinical models and systems throughout treatment modalities that clients may experience. Advise on cases and assist team members and clients through medical education. Monitor ongoing implementation and effectiveness of processes to evaluate and maintain quality standards and treatment guidelines. Attend a biweekly orientation for new employees and new hire training to provide education on various appropriate medical knowledge areas and answer questions about the Pre-litigation Medical Team and our role in the life of the client's case. Assist with the development, maintenance, and implementation of training programs in both one-on-one and group settings, both virtual and face-to-face. Conduct and assist in case audits and analysis of trends and patterns. Assist clients and teams with understanding of case-related injuries, aspects, and probable treatment. Assist with medical writing for publications internal and external training utilizing multiple software applications. Assess department needs to determine medical knowledge training requirements. Assist in communication with clients and clarify treatment, procedures, and their importance. Deliver compassionate support, attention, and assistance to clients when needed, addressing barriers to treatment. Review medical and billing records throughout the treatment phase of the case as required. Additional assistance provided: creating Excel spreadsheets to help the team with organization and productivity needs to minimize the time spent evaluating and calculating services, meetings with attorneys and case management teams to address barriers specific to medical treatment and continuity of care to assist with client's overall treatment plan, assignments for nurses with case management team, represent pre-litigation medical department to provide education and recommendations to other departments within the firm, take the lead on projects and assist with helping the team to work more efficiently.

January 2024- Present

Superior Legal Nurse Consulting, PLLC, Dallas, Texas

CEO/Founder/Lead Legal Nurse Consultant

Work with attorneys, insurance companies, healthcare facilities, government agencies, and private corporations (for developing corporate strategies for quality assurance, risk identification, management, evaluation, and control of loss exposure). Help with legal cases in which health, illness, or injury is an issue, medical malpractice, personal injury, product liability, toxic tort and environmental cases, workers' compensation and workplace injury, and criminal cases. Organize, tab, and paginate medical records as well as summarize, translate/interpret medical records. Identify and recommend potential defendants. Conduct literature searches and integrate the literature and standards/guidelines into case analysis. Identify and review relevant medical records, hospital policies and procedures, other essential documents, etc. Expand attorney medical libraries; interview clients, key witnesses, and experts. Consult with healthcare providers; assist in finding testifying experts. Analyze and compare expert witness reports. Serve as a liaison between attorneys and healthcare providers, testifying experts, witnesses, and other consultants. Prepare interrogatories; review and draft responses to various legal documents and correspondence for attorney signatures, assist with exhibit prep. Prepare deposition and trial questions; review, analyze, and summarize depositions including past testimony. Complete Life Care

Plans to identify future medical and vocational needs for individuals sustaining catastrophic or complicated injuries/illnesses. Complete Medical Cost Analysis and Medical Cost Projection for setting reserves/resolving claims. Complete complex Medical File Reviews and Life Care Plan Review/Critiques. Serve as medical-legal consultant and expert witness (state and federal court) regarding the above mentioned roles.

October 2017-May 2024

Centene Corporation, Dallas, Texas

Certified Nurse Case Manager II (Remote-CA, FL, TX)- Trucare/Virtual Health Dec. 2021-May 2024

WellCare- Medicare Advantage Prescription Drug Plan and Dual Special Needs Plan. Provided education and assistance to members of the Medicare Advantage Prescription Drug Plan and Dual Special Needs Plan- case management services. I did weekly, biweekly, and monthly follow-ups to assist members with maintaining chronic conditions, maintaining durable medical equipment needs, and coordinating care.

Certified Nurse Case Manager II (Office/Remote-TX)- Trucare

Senior Nurse Case Manager II/Team Lead October 2017- December 2021

Superior Health Plan and All Well - Medicare Advantage Prescription Drug Plan- Provided education and assistance to members of the Medicare Advantage Prescription Drug Plan and Dual Special Needs Plan- case management services, including weekly, biweekly, and monthly follow-ups to assist members with the maintenance of chronic conditions, DME, and care coordination. Conducted home visits to locate members who were unable to locate by telephonic outreach or needed in-person assistance. Assisted manager with pulling reports/trackers, creating reports to identify high utilizers, and performing weekly audits for program coordinators. Met individually with each MAPD team member to assist with increasing caseloads and closing tasks, providing feedback to help set goals and increase productivity. Assisted with Interdisciplinary Care Team meetings. Worked as a Subject Matter Expert with the Medicare/Medicaid Care Plan Project and Chronic Kidney Disease Program (SOMATUS). Assisted with interviews and new hire training. Proofread success stories for MAPD, MMP, and DSNP before corporate submission.

December 2011- October 2017

Methodist Hospital for Surgery, Addison, Texas

Charge Nurse

Provided quality nursing care to post-surgical patients. Assisted in creating and teaching the Wellness Class for the Wellness Program. Precepted new hires and provided education and assistance to promote team building and quality care.

July 2010- December 2011

Baylor University Medical Center at Uptown, Dallas, Texas

Charge Nurse/Floor Nurse

Charge Nurse/Floor Nurse in the Post-Surgical Unit, provided quality nursing care to post-surgical patients. Assisted with teaching patients about care once discharged home and coordinated with the care team in getting the patients the items needed to care for themselves at home after discharge. Ran codes and assisted with CPR and other emergent care. Assisted with emergency department coverage. Coordinated daily/nightly assignments of nursing staff, meeting the needs of the care teams to provide adequate coverage and prevent adverse events as a result of understaffing. Assisted with creating safety

guidelines, policies, and procedures for the hospital. Precepted new hires and provided education and assistance to promote team-building and quality care.

July 2009- July 2010

Texas Oncology, P.A., Dallas, Texas

Full-Time Registered Nurse- Gynecology/Oncology

Provided quality nursing care directly for the Chief of Gynecology/Oncology, to patients undergoing cancer treatment. Assisted in gynecological examinations, entered lab orders and evaluated results, phoned in prescriptions, telephone triaged, administered injections and port flushes, and accessed lab draws. Scheduled appointments and radiology procedures; staple removal; provided education on diagnosis and medication regimens; assisted in palliative care and hospice if needed.

June 2008-July 2009

Baylor University Medical Center, Dallas, Texas

Bone Marrow Transplant Unit

Provided quality nursing care to patients undergoing and recovering from bone marrow transplants. Cared for patients, including administering chemotherapy, coordinating with the integrated care team every morning while rounding on each patient, medication administration, and assistance with getting bone marrow samples, providing long-term care during recovery, and coordinating post-discharge needs.

PROFESSIONAL ASSOCIATIONS

American Spinal Injury Association (ASIA), 2025- Present

Brain Injury Association of America (BIAA), 2025- Present

Brain Injury Association of America (BIAA)- Texas Division, 2025- Present

International Association of Rehabilitation Professionals (IARP), 2025- Present

International Association of Rehabilitation Professionals (IARP), Texas Chapter, 2025- Present

American Association of Legal Nurse Consultants (AALNC), 2024- Present

American Association of Legal Nurse Consultants- Orlando, Florida Chapter, 2024- Present

American Association of Nurse Life Care Planners (AANLCP), 2024- Present

National Alliance of Certified Legal Nurse Consultants (NACLNC), 2024- Present

National Nurses in Business Association (NNBA,) 2024- Present

Worldwide Women's Association (WWA), 2024- Present

Case Management Society of America (CMSA), Chapter TX1, Local and national organization, 2022- Present

American Nurses Association (ANA), Local and national organization, 2008- Present
Texas Nurses Association (TNA), 2008- Present

HONORS

Continental Who's Who Inner Circle Inductee 2025

Marquis Who's Who Top Professionals: Top Nurse Inductee 2025

Marquis Who's Who of Professional Women Inductee 2025

Marquis Who's Who in America Inductee 2025

Worldwide Women's Association Inductee 2024